

## Who is NAVISTAR?

Navistar is an International holding company whose individual units provide integrated and best-in-class transportation solutions. Based in Warrenville, Ill., the company produces International® brand commercial trucks, mid-range diesel engines and IC brand school buses, and Workhorse brand chassis for motor homes and step vans. It is a private-label designer and manufacturer of diesel engines for the pickup truck, van and SUV markets. The company also provides truck and diesel engine parts and service.

The Alabama connection is that Navistar International built a diesel Engine Plant in Huntsville, Alabama. The plant in Huntsville manufactures V-6 and V-8 engines for Ford motor company. The Huntsville, Alabama plant is Navistar's newest engine facility and the producer of a new generation of technologically advanced MaxxForce clean-diesel engines for Navistar, Ford Motor Company and other original equipment manufacturers. The plant was designed to incorporate the most modern machine tool technologies and latest manufacturing techniques in the production of Navistar's industry leading products. Navistar recently purchased Monaco RV, the nation's leading manufacturer of recreational vehicles.

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## EMERGENCIES

1. Survey the scene. Check for potential danger.
2. Do not move the person. Make sure he or she is comfortable without moving him or her. It is best not to touch the person unless necessary.
3. Contact the nearest person with a tournament radio, medical staff, or security officer.
4. Detail the exact location of the emergency (ie. golfer's right on #17 tee).
5. Stay at the scene until emergency personnel arrive.

## TOURNAMENT OFFICE PHONE

(334) 285-1276

## THE HISTORY OF THE LPGA

The Ladies Professional Golf Association is the longest-running women's sports association in the world, having celebrated its 50th anniversary in the year 2000. The organization has grown from its roots as a playing tour into a non-profit organization involved in every facet of golf. The LPGA Tour and the LPGA Teaching & Club Professional (T&CP) Membership comprise the backbone of what has become the premier women's sports organization in the world today. The LPGA maintains a strong focus on charity through: its tournaments; its grassroots junior and women's programs; its affiliation with the Susan G. Komen Breast Cancer Foundation; and the formation of The LPGA Foundation. The LPGA is under the guidance of Commissioner Carolyn Bivens and is headquartered in Daytona Beach, FL.

This year, the LPGA Tour season will feature 29 events in 10 countries with prize money of just under \$50 million. Players will compete for an average purse of \$1,494,828, while ten events will feature \$2 million or more in prize money.

## NAVISTAR LPGA CLASSIC FACTS

- The dates are September 28-October 4, 2009.
- The location is Capitol Hill, which is part of the nationally recognized Robert Trent Jones Golf Trail. Capitol Hill is located in Prattville, Alabama.
- The field of players consists of 144 professionals on the LPGA Tour competing for a purse of \$1,500,000.
- The Golf Channel will provide television coverage during all four rounds of play.
- The Navistar LPGA Classic Pro-Am will be held Wednesday, September 30.

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# **GENERAL INFORMATION**

## **ADMISSIONS**

When you are not volunteering, come and enjoy any day of the tournament. The gates open at 6:30 everyday September 30<sup>th</sup>-October 4<sup>th</sup>.

## **BLEACHERS**

First come, first serve bleachers will be located at # 1 tee, # 9 Green, #16 Green, #17 Green, #18 green, and the driving range.

## **CAMERAS/PHONES/RADIOS/TV**

Cameras are allowed Monday-Wednesday. Radios, portable televisions, beepers and cell phones are not permitted on the grounds at any time during the tournament.

## **CLUBHOUSE ACCESS**

Clubhouse access is limited to LPGA players, LPGA officials, Navistar invited guests, and those with appropriate credentials.

## **CONCESSION STANDS**

Concession stands can be found at the following locations: # 5 green, # 17, and # 18 green and putting green.

## **GENERAL INFORMATION**

### **DISABILITY INFORMATION**

The Navistar LPGA Classic will have limited parking spaces in the Capitol Hill clubhouse parking lot for those who are wheelchair-bound. All other handicapped spectators with a handicap hang tag or license plate may park in Lot B and ride the shuttle. Motorized and non-motorized wheelchairs will not be available to rent at Capitol Hill.

### **FIRST AID**

Two first-aid stations will be located on-site. They can be found at the following areas:

- Driving Range
- Hole # 5

### **GOLF CHANNEL SCHEDULE**

Thursday	7:30 – 9:30
Friday	7:30 – 9:30
Saturday	7:30 – 9:30
Sunday	7:30 – 9:30

### **JUNIOR TICKET POLICY**

Keeping with the LPGA tradition, juniors 15 years of age and younger will have complimentary (free) access each day of the event, when accompanied by a ticketed adult. Juniors entering a corporate hospitality area must have a paid corporate hospitality ticket.

## **GENERAL INFORMATION**

### **LOST AND FOUND**

Lost and Found is located at the main entrance. Items not picked up at the end of the day will be taken to the Tournament Office.

### **MERCHANDISE TENT**

Official merchandise for the 2009 Navistar LPGA Classic can be purchased at the merchandise tent located at # 17 near the main tournament entrance.

### **PAIRINGS GUIDES**

LPGA pairings guides detail the time and tee location. Pairings guides are complimentary and will be available at multiple locations throughout Capitol Hill.

- Main Entrance
- Clubhouse/Driving Range

### **Programs**

Tournament Programs will be sold for \$5 at the main entrance, the clubhouse and merchandise tent.

### **PUBLIC RESTROOMS**

Public restrooms will be located at the main tournament entrance, the 19<sup>th</sup> hole, # 4 green, # 5 green, # 8 tee, # 13 tee, #17 fairway, and # 18 green.

# GENERAL INFORMATION

## SAFETY INFORMATION

One of our top priorities at the Navistar LPGA Classic is the safety of all attendees, players and volunteers.

As a volunteer you can be instrumental in keeping the tournament safe and enjoyable for everyone. As you perform your duties, we would like you to be aware of the conditions around you.

If you see something that does not seem right to you and you think it could lead to an accident, please report it to your supervisor, security or tournament personnel immediately. We will do our best to correct any hazards.

## SAFETY TIPS

- Drink plenty of fluids to avoid dehydration.
- Wear a hat for protection from the sun.
- Use suntan lotion or sun block.

Most volunteers will work outside with exposure to heat, cold, sun, wind and rain. Be prepared for any of these conditions. Layers of clothing work best. Remember your official Navistar LPGA Classic windbreaker when you are planning what to wear, as this will make early mornings more comfortable.

# GENERAL INFORMATION

## SECURITY

Security personnel will be on duty around the clock prior to and during the tournament. If you have a problem or need security for any reason, please contact the nearest volunteer or staff with a tournament radio.

## SPECTATOR TIPS

Here are a few suggestions that will assist you and allow you to have the most enjoyable tournament week possible.

- Remember where your car is parked
- Autographs are permitted ONLY Wednesday, September 30<sup>th</sup>.
- Wear light-colored, cool clothing.
- Walk carefully, NEVER run
- Wear shoes with good traction and ankle support.
- Stay behind the gallery ropes and cooperate with the gallery control.
- Kneel or sit down if you are in the front row.
- Display your ticket at all times
- Designate a place to meet if you get separated from your companion(s).

# GENERAL INFORMATION

## WEATHER SUSPENSION GUIDELINES

### **Inclement Weather Policy:**

Volunteers will be notified of an inclement weather delay by the on-course air horns and the electronic scoreboards. Once play has been suspended it is imperative that **all spectators evacuate the public bleachers and seek shelter immediately.**

During the delay a decision is made by the Rules Officials as to if and when play will resume. Actual play begins when the Rules Officials blow their on-course air horns.

### **Places Not to Go in a Weather Delay:**

During any delay there are certain areas that need to be avoided. Please stay away from all metal structures (e.g. bleachers, skyboxes, villas). Do not go to high ground and stay away from all large trees.

In the event of severe weather, all volunteers should report to volunteer village.

When play resumes, please return to your assigned post.

**A suspension means there is a delay in play, not necessarily a cancellation.**

In the event of inclement weather, tournament updates will be available on WSFA or the website [www.navistarlpgaclassic.com](http://www.navistarlpgaclassic.com)

# VOLUNTEER INFORMATION

## VOLUNTEER BUS SCHEDULE -- LOT B

Buses are scheduled for the following times:

Monday 5:00 am – 9:00 pm

Tuesday 5:00 am – 9:00 pm

Wednesday 4:00 am – 9:00 pm

Thursday 4:00 am – 9:00 pm

Friday 4:00 am – 9:00 pm

Saturday 4:00 am – 9:00 pm

Sunday 4:00 am – 9:00 pm

*All times are subject to change*

## VOLUNTEER CHECK-IN

Every volunteer must check-in at **Volunteer Village** each day. This is an essential part of the volunteer process. If you do not check-in, there is a chance that your shift will not be verified; therefore, you will not qualify for a golf voucher. Each day at check-in, you will be given a complimentary meal voucher, along with final instructions. Please allow 15-20 minutes each day for parking and check-in. This is also the time to ask any necessary questions. **Volunteer Village is on the left hand side of the cart barn that is located below the Clubhouse.**

# VOLUNTEER INFORMATION

## VOLUNTEER CREDENTIALS

You must have your credentials with you to be admitted to the grounds. You must also have your volunteer parking pass to park in the volunteer lot.

## VOLUNTEER GOLF VOUCHERS

You must complete at least three (3) shifts to receive one (1) round of golf at Robert Trent Jones Golf Trail, Capitol Hill after the tournament. Vouchers expire September 30, 2010. You may use your voucher any time except on weekends between the dates of February 13- May 16, 2010. You will receive a certificate and information following the tournament, *if you qualify*. A cart fee per person will be requested.

## VOLUNTEER MEALS

Lunch is served 11:00 am to 2:00 pm in Volunteer Village. Volunteers must have a meal voucher in order to eat. Volunteers are encouraged to eat before or after their shifts. Breakfast is not guaranteed. It is provided for the volunteers reporting to work at 6:00 each morning.

***\*Consumption of alcoholic beverages is strictly prohibited while volunteering.***

# VOLUNTEER INFORMATION

## Breakfast

Monday	MarChelle's
Tuesday	Arby's Sponsored by SouthernLINC
Wednesday	
Thursday	Dirt Road Gourmet
Friday	Hom/Ade Foods
Saturday	Krispy Kreme
Sunday	Hom/Ade Foods

## Lunch

Monday	O'Charley's
Tuesday	Long Horn
Wednesday	Merchant's Foodservice
Thursday	Mellow Mushroom
Friday	McAlister's Deli
Saturday	Arby's Sponsored by SouthernLINC
Sunday	Front Porch Grill

## VOLUNTEER ON-COURSE SHUTTLE

Monday	8:00am- 7:00pm
Tuesday	8:00am- 7:00pm
Wednesday	6:00am- Dusk
Thursday	6:00am- Dusk
Friday	6:00am- Dusk
Saturday	6:00am- Dusk
Sunday	6:00am- 6:00pm

*\*All times are subject to change*

# **VOLUNTEER INFORMATION**

## **VOLUNTEER VILLAGE OPENS**

Monday and Tuesday 6:30 am

Wednesday - Sunday 6:00 am

## **VOLUNTEER PARKING**

Volunteer Parking will be in Parking Lot B. This lot is located off the main drive into Capitol Hill. Signs will direct you as you approach the tournament. A shuttle will transport you to the clubhouse where Volunteer Village is located. Please check-in at Volunteer Village before EACH shift.

## **VOLUNTEER SMOKING POLICY**

Volunteers should refrain from smoking while wearing a volunteer uniform. There will be a NO smoking policy while on duty. This includes riding a shuttle or golf cart. Volunteer Village and the clubhouse will remain smoke free.

## **VOLUNTEER UNIFORM**

While on duty, volunteers will wear the uniform shirt and cap/visor. Volunteers will provide their own khaki pants or shorts. Additional shirts and jackets may be purchased in Volunteer Village while supplies last.

## MARSHALS RULES OF CONDUCT

- Always try to ensure an equal playing field for golfers.
- Never go near a ball in play except to protect an area outside the gallery ropes.
- Do not ask for autographs during tournament play.
- Never offer golf advice during tournament play.
- Stay off greens at all times.
- When off-duty, please remain outside the gallery ropes.
- Speak to players only if you have been spoken to.
- Direct your crowds in a polite, but forceful, manner (i.e. Quiet Please, Stand Please, and Off the Fairway Please).
- Be alert to adjacent areas so you do not disrupt play.
- If you are caught out of position while a shot is being played, stand still until play is completed.

## STANDARD BEARERS CONDUCT

- Any questions you may have should be directed to your walking scorer.
- Always walk with your walking scorer
- Always locate yourself even with the players and as far out as possible.
- Please record all score changes after your group has teed off on the next hole.
- Please do not speak while shots are being played.
- Prior to and while a shot is being played, remain still.
- Ride in a cart only when you are invited.

## WALKING SCORERS CONDUCT

- Please walk as a group with any other markers or standard bearers.
- Please take responsibility for the standard bearer's location and etiquette.
- Walk up a particular side of the fairway or rough.
- Walk as close to the gallery ropes as possible.
- Prior to and while a shot is being played, remain still and quiet.
- If you are unsure of a score, please ask the player's caddie to verify the score.
- Report to your standard bearer any score changes upon completion of each hole.
- Please ensure that the standard is changed at the appropriate time.
- Only talk to the players when you are spoken to first.
- Never speak when play is in progress.
- If you need a drink on the tee box, please wait until your group has teed off.

## Tentative Schedule of Events

Monday, September 28<sup>th</sup>

Practice Rounds (closed to public)

Tuesday, September 29<sup>th</sup>

Practice Rounds

Open Qualifying

LPGA Junior Clinic 10:00 am

Wednesday, September 30<sup>th</sup>

Navistar Pro-Am 7:00am-7:00pm

7:00am first tee time holes 1 and 10 start

Thursday, October 1<sup>st</sup>

First Tournament Round

7:00 am first tee time holes 1 and 10 start

Friday, October 2<sup>nd</sup>

Second Tournament Round

7:00am first tee time holes 1 and 10 start

Saturday, October 3<sup>rd</sup>

Third Tournament Round

Tee Time TBD

Sunday, October 4<sup>th</sup>

Championship Round

Nondenominational Worship Service

(1 hour before first tee time)

Tee Time TBD

Awards Ceremony

(Immediately following play on 18<sup>th</sup> Green)

Gates open at 6:30 a.m. everyday  
Wednesday through Sunday.

*\*all times are subject to change*

## 2009 Chairperson Information

### Spectator Entry Division

Dan Power	Vice Chairperson
James Sanders	Admissions\ Parking

### Player Support Division

Jack Bradford	Vice Chairperson
Frank Daniels	Driving Range
Dick Jones	Starter/Announcer
Kleob Loflin	Shuttles
Phil Tremmel	Vice Chairperson
Terry Mullins	Transportation
Sally Stevens	Player Registration
Walt Livingston	Shuttle
Bob Francis	Caddies

### Scoring Operations Division

Robert Branyon	Vice Chairperson
Darlene Dixon	Scoring Tent
Charlie Hillebrand	Greens Reporters
Dick Vaughn	Walking Scorers
Chris Perry	Scoring Central
Michelle Wilson	Scoring Central
Amy Lyles	TV Spotters/Scorer

## 2009 Chairperson Information

### Sponsor Support

Kathy Kelley	Pro-Am
Nan Cadenhead	Clubhouse
Keith Cantrell	Junior Clinic
Melanie Chambliss	Clubhouse
Kathy Kelley	Pro-Am
Joe Mathis	Vice Chairperson
Hattie Robinson	Sponsor Hospitality

### Course Operations Division

Mari Ann Pope	Beautification
Larry Deavers	Marshals
Danny Durbin	Water/ Ice
Jimmie Durbin	Water/ Ice
Hootie Gipson	Vice Chairperson
Thomas Irvin	Construction
Pat Owens	Marshals

### Volunteer Support Division

Sherry Gilliard	Vice Chairperson
Michelle Wilson	Uniforms

### Tournament Services Division

Bo Freeman	Vice Chairperson
Tommy McKinnon	Medical
Bill Lang	Media
Linda Lewis	Media

**Staff Directory**  
**Tournament Office**  
**334-285-0456**

**Jonathan Romeo**  
Tournament Director  
[JRomeo@rtjgolf.com](mailto:JRomeo@rtjgolf.com)

**John Marovich**  
VP Golf  
[john@brunoeventteam.com](mailto:john@brunoeventteam.com)

**Selina Maddox**  
Volunteer Director  
[smaddox@brunoeventteam.com](mailto:smaddox@brunoeventteam.com)  
334-850-4336

**Bill Lang**  
Public Relations  
[Bill.Lang@pchresorts.com](mailto:Bill.Lang@pchresorts.com)

**Anna Lacy Hale**  
Sales Director  
[alhale@brunoeventteam.com](mailto:alhale@brunoeventteam.com)

**George Shaw**  
Operations Director  
[gshaw@brunoeventteam.com](mailto:gshaw@brunoeventteam.com)

**Carrie Pearce**  
Pro-Am & Birdies for Charity  
[cpearce@brunoeventteam.com](mailto:cpearce@brunoeventteam.com)

**Melanie Valekis**  
Birdies for Charity

**THANK YOU FOR**  
**VOLUNTEERING!**

Please use the following lines to  
make notes for next year's  
Navistar LPGA Classic. This  
information will be helpful as you  
complete the survey after the  
tournament